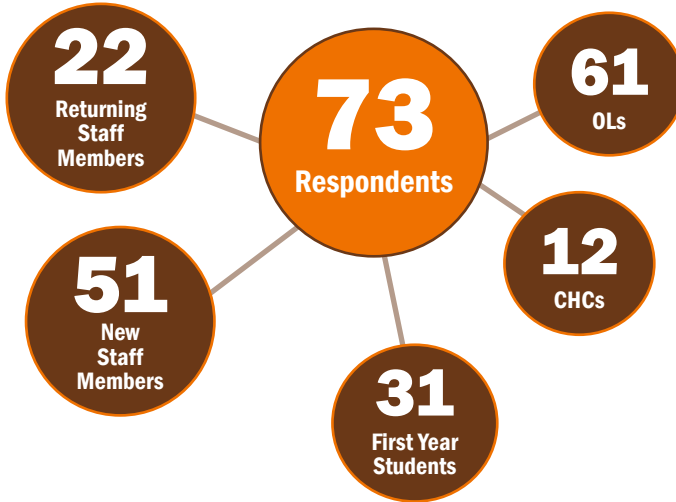
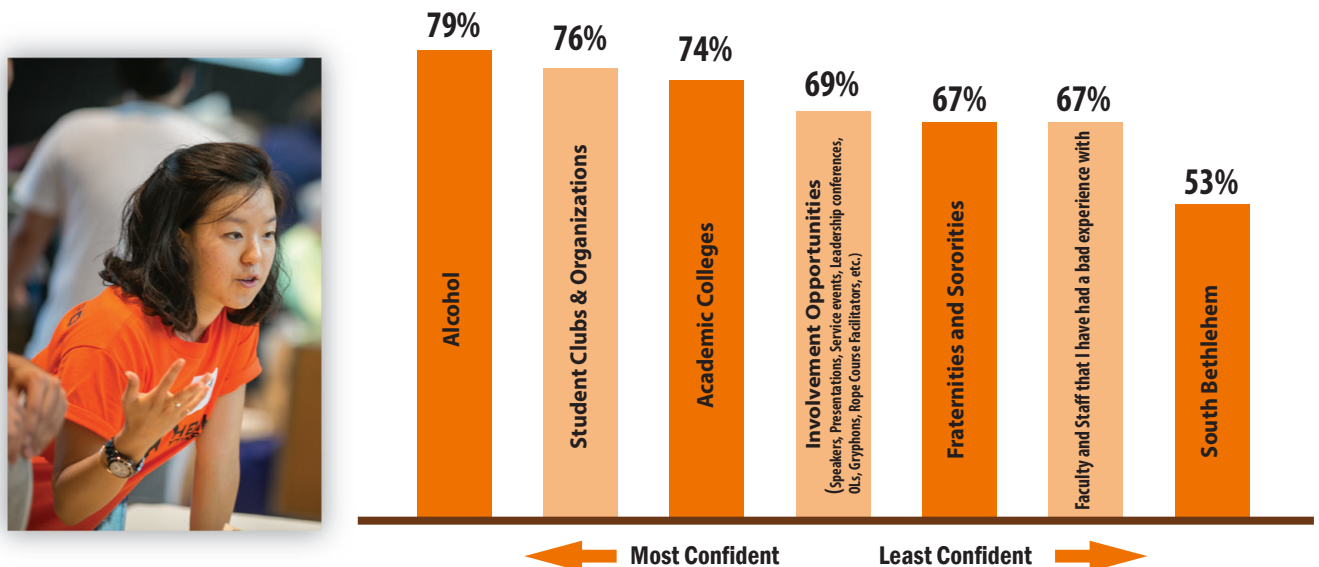


The Office of the First-Year Experience student staff were asked to complete a pre-training survey that would guide our spring semester training. Throughout the spring semester staff met on a weekly basis and at the beginning of each training, they were given a 5 question "OFYE 4 o'clock" to test their general knowledge of campus. Below is a snapshot of these assessments.



- **96%** of the staff can articulate the responsibilities of their position and are confident they can fulfill the role in its entirety.
- Staff is more confident in their ability to facilitate activities (**82%**) than facilitating discussions (**70%**).
- Staff is more confident communicating with first-year students and with faculty & staff than parents & families.
- **35%** of the staff are only somewhat or not at all confident in their public speaking skills.

The following illustrates students' level of confidence answering questions diplomatically on the following topic areas:



**92%** of staff can define what it means to be an inclusive leader

**80%** of staff indicated that they somewhat agreed or strongly agreed that they can identify what bLUeprint is

**49%** indicated that they could name the Five Foundations for Student Success.

**Students don't know much about the University structure.**

**38%** of OFYE staff somewhat or strongly agreed they know structure of Lehigh Administrators.

**25%** know Academic Affairs • **25%** know Student Affairs

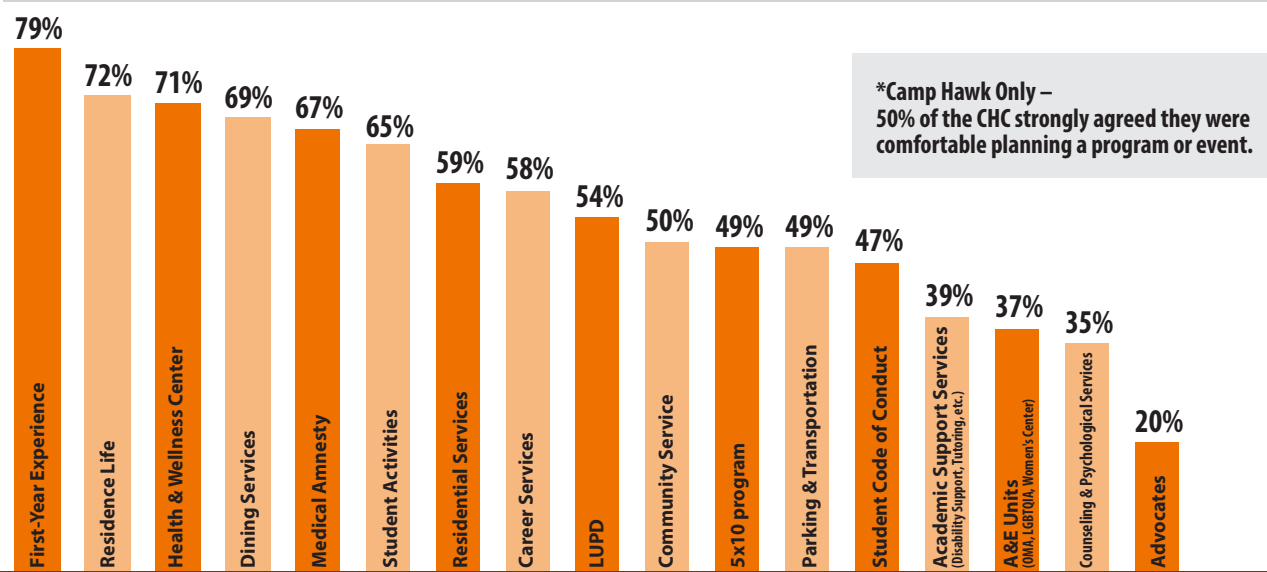
**18%** know DOS

**23%** of staff strongly agreed that they could identify at least eight Lehigh resources

**65%** could identify five places to go in South Bethlehem



The following graph shows how much knowledge staff had of various offices/areas/programs



During "OFYE 4 o'clocks" if more than **90%** of the staff were able to answer the question correctly, a new question was added the following week. The only question that needed repeated more than two weeks was being able to list accurately, three of Five Foundations for Student Success.

## FUTURE PLANS

In August training we will focus on:

- Lehigh Resources
- Five Foundations for Student Success
- Public Speaking
- Facilitating Discussions