

2023 PARENT & FAMILY FEEDBACK

163 family members of incoming students share their experience with the university this summer

100% Identified as a parent/guardian of the student



SUMMER WEBINAR SERIES

339 unique attendees

46-263 registrants per session

1404 total views and downloads after the webinar

93% of respondents agreed webinars provided useful information

92% agreed the timing of the sessions were appropriate

83% agreed the day and time of the sessions were appropriate

► Family appreciated the sessions that were recorded so they can watch later.



FAMILY ORIENTATION

93% agreed family orientation sessions were helpful and informative

93% agreed they are aware of resources for families as they support their student

82% agreed they met individuals on campus who will support their student

MOVE-IN

93% agreed the move-in process went smoothly and efficiently

97% felt welcomed to campus

96% felt the volunteers and staff were knowledgeable

COMMUNICATION

93% agreed the emails from the OFYE were informative and helpful.

93% agreed the emails from the OFYE were timely

89% of respondents were satisfied with the amount of information that was provided over the summer

89% of respondents were satisfied with the level of support they received to assist their student