

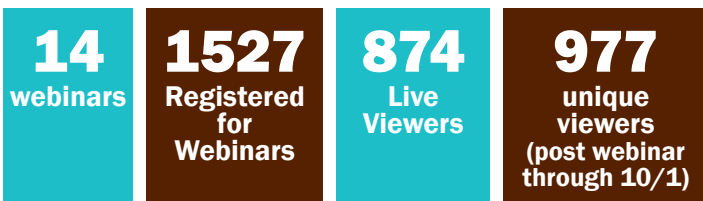
2025 PARENT & FAMILY FEEDBACK

181 family members of incoming students share their experience with the university this summer

100% Identified as a parent/guardian of the student



SUMMER WEBINAR SERIES



97% of respondents agreed webinars provided useful information

86% agreed the timing of the sessions were appropriate

81% agreed the day and time of the sessions were appropriate



MOVE-IN

91% agreed the move-in process went smoothly and efficiently

96% felt welcomed to campus

92% felt the volunteers and staff were knowledgeable

FAMILY ORIENTATION

88% agreed family orientation sessions were helpful and informative

90% agreed they are aware of resources for families as they support their student

84% agreed they met individuals on campus who will support their student

COMMUNICATION

97% agreed the emails from the OFYE were informative and helpful.

97% agreed the emails from the OFYE were timely

94% of respondents were satisfied with the amount of information that was provided over the summer

88% of respondents were satisfied with the level of support they received to assist their student

MOVING FORWARD →

- Explore ways to get more accurate family contact information
- Send out Summer Webinar follow ups with the recordings to registrants
- Work with Dining Services for better signage at the Welcome Lunch
- Explore a family reception at orientation to connect families with each other